

# ANNUAL REPORT 2010



Everyone has a home



## OVERVIEW

Message from the Chair	2
Vision and Mission	3
Our Goals	3
Message from Vancity Community Foundation	4
Fund Statement	5
Celebrating Success – 2009 Grant Recipients	6
Kla-How-Eya   Aboriginal Centre of Surrey	6
Newton Advocacy Group Society	7
Pacific Community Resources Society	7
Surrey Urban Mission	8
Surrey Homelessness and Housing Task Force	8
YWCA	9
Looking Forward – 2010 Grants	10
Board Members	12
Contact information	12



**Message from the Chair**

Over the years I've had so many opportunities to talk to people living on the street, sleeping rough or spending their nights in shelters, and have heard many of their stories. Job loss, injury, health issues, family breakdown, mental health issues, drug and alcohol issues, abuse or for some working homeless, the high cost of housing, can all contribute in the path to homelessness.

The problem can seem insurmountable, but we have also learned that no individual, no one government, not even all the social service agencies together—despite their best efforts—can do it alone. We know that it will take all of our collective skills, talents, ideas and resources to end homelessness.

Since our formation by Surrey City Council in 2007, we have been uniquely positioned to support and strengthen 'made in Surrey' solutions to homelessness. The diversity and composition of our Board of Directors ensures that all sectors of the community have a voice and contribute to strategies that build cross-sector collaboration. Members of the faith community, business, social services, and developers all contribute to our shared mission of ensuring that everyone has a home.

The Society has committed over a million and a half dollars to projects and programs that provide real, Surrey based solutions to our homelessness crises. All of our investments are guided by our philosophy that working collaboratively with community groups builds partnerships that will provide lasting solutions. We want to ensure that everyone has a home in our city, and thanks to our dedicated community organizations, we are helping our most vulnerable citizens lead happier, healthier and safer lives. We know this is making a difference.

The Surrey Homelessness and Housing Society Board of Directors is proud of the important role that we are playing in reducing homelessness in Surrey. On behalf of the entire Board, I invite you to join us in ending homelessness by making a donation to the Surrey Homelessness and Housing Society today. Let's end homelessness together.

**COUNCILLOR JUDY VILLENEUVE,**  
Chair of the Social Planning Advisory Committee and  
President of the Surrey Homelessness and Housing Society



**VISION:** Everyone has a home.

**MISSION:** Our mission is to raise, manage and distribute funds to support programs, projects and initiatives to make a difference in the lives of people who are homeless or at-risk of homelessness in Surrey. The Surrey Homeless and Housing Society is committed to creating positive change through strategic leadership.

**Our Goals**

While grant-making is an important part of what we do, in order to support the work of our grantees and increase their effectiveness, we never lose sight of our mandate to grow and lead as well. Our board members live, work and volunteer in Surrey - we often volunteer with the same projects we fund! These connections in community deepen our knowledge and help us to make smart and strategic grant-making decisions.

**GROW** – We will increase the funds available for investing in community programs, projects and initiatives by prudently managing our existing capital and attracting additional donations.

**GRANT** – We will reduce homelessness in Surrey by making strategic financial investments in programs, projects and initiatives.

**LEAD** – We will be a leader in addressing needs of people who are homeless or at-risk of homelessness. We are committed to working collaboratively with Surrey groups to enhance everyone's effectiveness.





## Message from Vancity Community Foundation

While there are undoubtedly many reasons to celebrate the successes of the Surrey Homelessness and Housing Society profiled in this report, the community still faces significant challenges ahead. Homelessness and its root causes are major issues in Surrey, and we are extremely proud to be a part of this collaborative effort in tackling the problems head on. The dedicated group of individuals involved with the Society, the leadership from Surrey City Council and staff, and the inspiring examples of community organizations that have been supported from the Fund all deserve our respect and thanks.

Looking forward, we are probably most excited about the opportunities to build on the track record of success here by encouraging others to contribute to the Fund. By joining forces and mobilizing more resources and support, we see tremendous potential for even more positive change in Surrey.

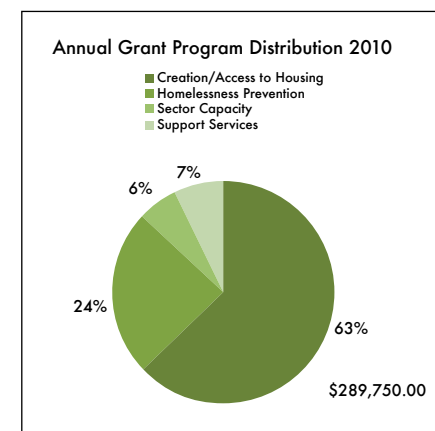
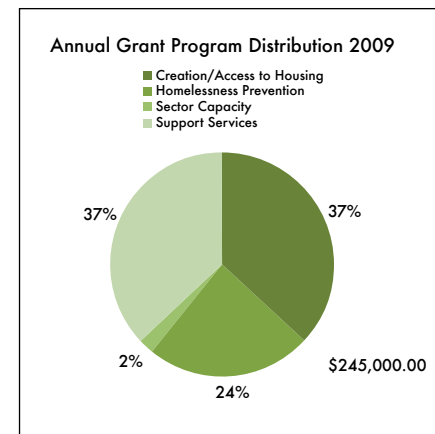
Our Foundation provides administrative and program support, as well as financial stewardship for the resources through an association with Vancity Credit Union. With tireless efforts and passionate expertise, people like Vera Lefranc from our team have helped to build strong relationships and to leverage support for important community based solutions. This is one of our favourite examples of a truly community based fund and a local partnership model that fits so well with our intent to serve as a catalyst for change.

We encourage you to consider joining these important efforts, by directly contributing to the Fund, by supporting the organizations we work with, or just becoming more engaged and aware of the issues related to Homelessness in Surrey.

Proudly,

Derek Gent  
Executive Director  
Vancity Community Foundation

**Vancity**  
Community Foundation

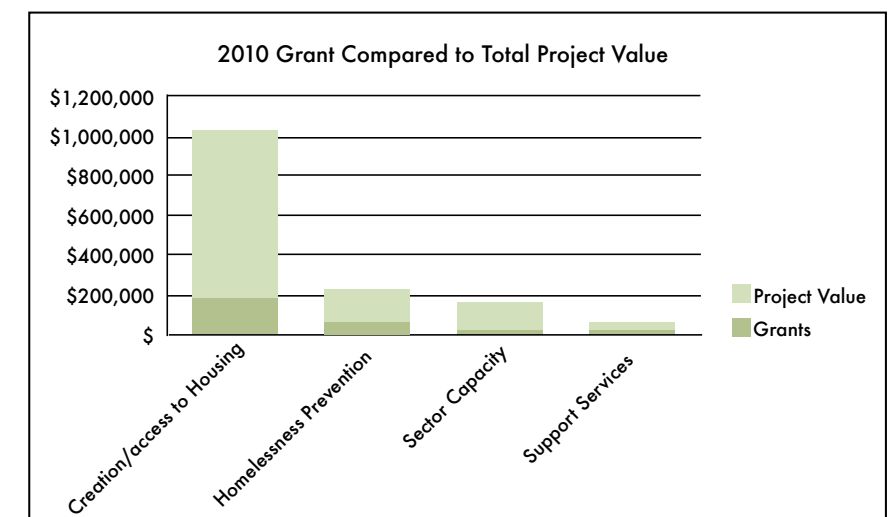


This chart shows how well funded projects are able to attract further dollars from sources such as government mortgages and donations.

## FINANCIAL HIGHLIGHTS

### Financial Statement Summary for the period ending December 31, 2010

Capital Balance	Amount
Capital Balance as of Dec 31, 2009	\$8,599,240.91
Capital Contributions in 2010	\$230,000.00
<b>Capital Balance as of Dec 31, 2010</b>	<b>\$8,829,240.91</b>
Capital Grants in 2010	\$(100,000.00)
<b>Total Capital Grants Disbursed as of Dec 31, 2010</b>	<b>\$(100,000.00)</b>
<b>Net Capital Balance as of Dec 31, 2010</b>	<b>\$8,729,240.91</b>
Income Balance	Amount
Net Income Balance as of Dec 31, 2009	\$180,999.67
Dividends and Interest (Net of Fees) in 2010	\$326,479.68
Disbursements	\$(379,750.00)
<b>Net Income Balance as of Dec 31, 2010</b>	<b>\$127,729.35</b>
<b>TOTAL INCOME &amp; CAPITAL BALANCES as of Dec 31, 2010</b>	<b>\$8,856,970.26</b>
Market Valuations (held at VCIM)	Amount
Market Value as of December 31, 2010	\$9,935,834.29
Market Value Increase in 2010	\$1,078,864.03





Each year, our Annual Grants Program aims to distribute approximately \$200,000 among projects that best demonstrate the potential to reduce homelessness and increase access to safe and affordable housing for people who are homeless or at-risk of homelessness in Surrey.

We take a sustainable approach to funding by awarding only the earnings from our endowment fund. We strive to achieve a balance in our strategic financial investments between supporting well-established organizations and emerging programs and innovation.

We know there are real people benefiting from our annual grants. Here are some stories that tell about the impacts of the 2009 grants, followed by those from the 2010 grants.

### Kla How Eya

**\$40,000 AWARDED IN 2009 | PROJECT: ANYS YOUTH TRANSITION WORKER**

This project supported 65 high-risk, unemployed male youth with enhanced services. This targeted approach reduced the average youth stay in temporary shelter beds from nine days to eight.



"...it's not just a place for you to sleep at night. It's an environment I didn't even know about until I was lost... it's made it so I actually want to go to college, I wanted to finish high school... I can work and now it's like I can finish these things... I want do these things when before I didn't even know that I could do them."

Ariel, Former Client, Kla How Eya



### Newton Advocacy Group Society

**\$60,000 AWARDED IN 2009 | PROJECT: SURREY RENT BANK**

This pilot project provides loans for rent, security deposits and utilities to individuals and families who are homeless or at-risk of homelessness. In 2010, the Surrey Rent Bank received 72 applications and approved 25 loans totaling \$21,478.

Our investment helped leverage additional support from the Vancouver Foundation, The Co-operators, Envision Credit Union, Coast Capital Credit Union, and others.



Susan and Doug are married with young children. Recently, Doug, a bus driver, became ill and applied for disability benefits. While waiting to receive benefits, the family got behind with their rent and received an eviction notice. During this temporary period of financial crisis, a local Rent Bank approved a loan for the family. This loan prevented four people from becoming homeless.

### Pacific Community Resources Society

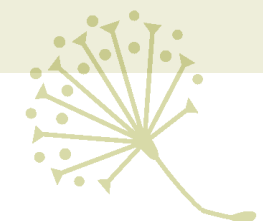
**\$30,000 AWARDED IN 2009 | PROJECT: SURREY ANNEX HOUSE**

Our grant allowed PCRS to rent a house and support a program that has so far provided four at-risk youths with transitional, supported, semi-independent living. In addition, PCRS staff have met with City of Surrey officials and landlords to improve relationships between youth and landlords.



At 18, Kevin moved from foster care to living on his own for the first time. Like many youth, Kevin faced a number of challenges with his new independence and needed a number of 'second chances'. Fortunately, Kevin found the Surrey Homeless Youth Housing Program which provided him with the support he needed to find stable housing and enroll in - and complete - an employment program.

Now, over a year later, Kevin has become a mentor with the Surrey Homeless Youth Housing Program: a true leader and trusted advisor to other youth. Kevin's future looks bright because he found the support he needed to mature and become self-sufficient.





### Surrey Urban Mission

**\$50,000 AWARDED IN 2010 | PROJECT: BUILDING BRIDGES TO LIFE (LIVING INDEPENDENTLY FOR EVER!)**

This pilot project for recently homeless people has created 'intentional friendships' between 26 individuals and community mentors who are actively supporting them to remain housed, regain confidence and feel valued in their community. In addition to assisting individuals and families with housing challenges, the project also provides a tangible way for Surrey volunteers to help build a more inclusive community.



Despite their youth, Marilyn and James struggled with alcohol addiction and homelessness for years. Through 'intentional friendships' with community mentors volunteering with Building Bridges to LIFE (Living Independently For Ever!), the couple received the support they needed to stay sober. Community mentors also helped them negotiate with a landlord to secure a clean and safe rental suite in time for the birth of their son.

### Surrey Homelessness and Housing Task Force

**\$5,000 AWARDED IN 2009 | SURREY HOMELESS CONNECT DAY - A PART OF THE METRO-WIDE HOMELESSNESS ACTION WEEK.**

Over 338 people accessed services including haircuts, housing information, health services, pet care, foot care and food service.



"Volunteering at Surrey's Homeless Connect Day was a real learning experience for me. We all tend to stereotype people who are homeless but in getting to know guests that day, I realized that - just like my friends and colleagues - everyone has a unique story. I felt like I really made a difference."

Volunteer, Surrey Homeless Connect Day



### YWCA

**\$60,000 AWARDED IN 2009 | PROJECT: ALDER GARDENS**



Alder Gardens is more than just 36 new units of affordable housing for single mothers and their children. Alder Gardens is being developed as a community, offering support services to residents to help them build their economic independence and prevent future homelessness.

On February 7th, 2010, the YWCA broke ground at Alder Gardens and launched the construction of this important multi-faceted, affordable housing project. We're proud to be one of the first Surrey-based organizations to support this project - a commitment that helped leverage significant additional funding.



Beryl and her children lived at the YWCA's housing for single mothers in Langley for over five years.

"We moved into a building that was clean, safe and affordable and the heating worked! As a result, my family and I flourished," said Beryl. With good housing in place, she was able focus on other aspects of her life including enrolling in a training program and finding employment. With a stable home, her children were also able to complete high school and college.

Now, the family is financially self-sufficient and recently moved into a beautiful new town-home of their own. "This would not have been possible without the support of the YWCA, who gave us the chance of a lifetime," said Beryl.

Once Alder Gardens in Surrey is complete, we look forward to hearing many more success stories from single mothers like Beryl.



In keeping with our 'grow, grant, lead' approach, initiatives receiving 2010 Annual Grants reflect a variety of initiatives – from well-established to emerging and innovative. The seven organizations that received support from the Surrey Homelessness and Housing Society all demonstrate a deep dedication and commitment to address the root causes of homelessness.

## C'Wenengitel Aboriginal Society

**\$10,000 | INITIATIVE: CAPITAL IMPROVEMENT**



\$10,000 was awarded for a capital improvement project to facilitate building sweat lodges. C'Wenengitel supports homeless Aboriginal men to find housing, break the cycle of substance abuse and reintegrate into community. Sweat lodges are an integral part of the healing process and critical to the success of the men who access the services of C'wenengitel.



## Kla How Eya

**\$20,000 | ABORIGINAL HOUSING PROJECT**

\$20,000 was awarded to Kla How Eya's Aboriginal Housing Project to develop a plan to increase the numbers of housing units available to Aboriginal people who are homeless or at-risk of homelessness. This plan is intended to increase Kla How Eya's capacity to develop the knowledge, partnerships and ability to build, lease or renovate housing appropriate to their clients' needs.

## The Launching Pad

**\$14,750 | INITIATIVE: TRANSITION FROM STREET TO COMMUNITY LIVING**

\$14,750 was awarded to this pilot project that will provide 52 workshops a year to newly housed, chronically homeless clients who are dealing with alcohol addiction. The project will remove barriers in order to assist them in moving from living on the streets to living and working with others in a group setting.

## Greater Vancouver Regional Steering Committee on Homelessness

**\$10,000 | INITIATIVE: METRO VANCOUVER HOMELESSNESS COUNT**

\$10,000 was awarded to the "Metro Vancouver 2011 Homelessness Count." This project will enumerate all persons who are homeless in every community across Metro Vancouver. It is designed to provide detailed information to help policy-makers and service providers target programs and services to meet the diverse needs of the homeless population.



## Newton Advocacy Group Society

**\$30,000 | INITIATIVE: SURREY RENT BANK**

This grant will continue our assistance to the successful pilot project that provides loans for rent, security deposits and utilities arrears. Working to prevent and reduce homelessness for low-income individuals and families, the Surrey Rent Bank also provides financial literacy workshops for individuals who need support with budget planning and referrals to other supporting agencies.



## South Fraser Community Services

**\$132,000 | INITIATIVE: PURCHASE OF A DUPLEX**

South Fraser Community Services has been working to house Surrey's homeless population for almost two decades. This grant will help them purchase a duplex to provide round-the-clock support to some of the hardest people to keep off the streets: those with mental illness and drug addiction.

## Surrey Homelessness and Housing Task Force

**\$8,000 | INITIATIVE: SURREY CONNECT DAY**

As part of Homelessness Action Week 2010, *Surrey Connect Day* brings together a broad range of services to one location where people who are experiencing homelessness can conveniently and directly access services. All Surrey-based agencies will be invited to participate and volunteers will be engaged from business and faith communities.



### Board Members

Our board members are leaders in the community we serve.

**COUNCILLOR JUDY VILLENEUVE**, Chair of the Social Planning Advisory Committee and President of the Surrey Homelessness and Housing Society

**TOM GILL**, City of Surrey Councillor

**STEVE KURREIN**, Vice President, Residential Development, Progressive Construction

**PETER SIMPSON**, President & CEO, Greater Vancouver Home Builders' Association

**REV. RANDY EMERSON**, Sr. Pastor, Cloverdale Christian Fellowship

**MARILYN HERRMANN**, Executive Director, Surrey Food Bank

**GARY HOLLICK**, President, West Coast Media Group

**RANDY HEED**, Vice President, Colliers International

**LAURIE LAURSEN**, President, CUPE local 402

**MARY MILLER**, community member

**SANDY MCLEOD**, community member

**MARILYN PEARSON**, community member

### Contact information

#### VERA LEFRANC

Manager, Community Projects

Tel: 604-877-7515

Email: vera\_lefranc@vancity.com

#### SANDRA YIP

Fund Coordinator

Tel: 604-708-2809

Email: sandra\_yip@vancity.com

c/o Vancity Community Foundation

510-815 West Hastings Street

Vancouver, BC V6C 1B4

[www.surreyhomelessnessandhousing.org](http://www.surreyhomelessnessandhousing.org)



I am pleased to support "a home for everyone" in Surrey through my donation to the Surrey Homelessness and Housing Fund.

Please find my donation enclosed:

\$25    \$50    \$100    \$250    Other: \_\_\_\_\_

OR I would like to donate \$\_\_\_\_\_ Monthly

(Please enclose signed authorization to charge monthly to your credit card.)

Payment Enclosed:

Cheque (Payable to the Surrey Homelessness and Housing Endowment Fund)  Mastercard    Visa   Expiry Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

Credit Card Number: \_\_\_\_\_

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ Postal Code: \_\_\_\_\_

Email: \_\_\_\_\_



Send Donations to: C/O Vancity Community Foundation, 510-815 West Hastings Street, Vancouver, B.C. V6C 1B4

## THANK YOU

to our sponsors,  
the City of Surrey  
and CUPE 402



Credits:

Writing and editing: Ethos Strategy Group

Design and layout: Design HQ

Original Photography: Adriana Galesi

